## **Procurement**



We purchased many goods and services, including energy and fuel, strongly revitalising the country's economy. In 2016 we did business with 3,227 suppliers, allocating more than US\$ 5.6 billion.

We have a procurement department that coordinates the goods and services we need with the best options available in the domestic and international market.

We have policies and standards in place that guide our supply chain operation, including purchases, logistics, accounting and custody of materials and goods; at the same time, we ensure our quality standards are applied in the definition, hiring and delivery of the services acquired.

In this context, in 2016 we did business with 3,227 suppliers; 3,001 were local suppliers and 226 were foreign suppliers. The total amount allocated was US\$ 5.651 billion; this amount also includes long-term energy and fuel supply contracts.

## **Supplier Development**

Our challenge is to strengthen our competitive advantage, consistently and sustainably, and to do so we have to build reliable relationships with goods and services suppliers.

We are convinced that our suppliers, given their wide range of customers and experience, can expand their knowledge base to our Company, not only by providing techniques, equipment and goods, but also practices to improve process efficiency.

Based on these goals, in 2016 we implemented a series of initiatives to capture more and better suppliers, such as the following:

 Probity and transparency: we reported and strengthened our supplier base, our target to continuously improve transparency, data symmetry and process probity. We have also strengthened this with policies, controls and in-house management practices.

At the same time we communicate with more than 4,000 companies active on our database and explain how to report at ethics point at our website (www.codelco.com)

- Competitive advantage: we promoted competitive advantage and transparency in our procurement process. We reduced direct contract tenders, from 6.2% in 2015 to 1.9% in 2016; we also reduced the number of single source supplier contracts, from 6.6% in 2015 to 5.0% in 2016.
- Supplier data traceability and symmetry: currently all our tender processes are issued, published and documented on our electronic procurement at our web site <a href="https://www.codelco.com">www.codelco.com</a>. Where, suppliers have access to all the process data.
- New supply sources: we have a Business Intelligence Department focused on different initiatives, such as providing incentives to domestic

and foreign suppliers to participate via different means, how to contact trade associations and chambers of commerce in different countries, in order to make our needs more visible and explore new alternative goods and services suppliers.

In this context, we have an office in Shanghai, China, to increase our competitive advantages in different management areas.

In 2016, Asian market suppliers participated in more than 100 tender processes carried out by the Shanghai office; transactions amounted to more than US\$ 100 million in products, directly from China or with the support from local logistics operators.

In November, at the Asian Copper Week held in Shanghai, Codelco CEO, Nelson Pizarro, stressed the important work undertaken by our office in China.

Our medium-term plans are focused on promoting the Codelco 2020 Productivity Agenda, to strengthen our competitive advantage through sustainable and quality products and services.

• Inventories: we managed to reduce materials inventory by 8.7% compared to 2015, which is consistent with our control strategy based on what order request and what we need to stock. This is to move part of our requirements towards a low-cost and more efficient process and for suppliers to commit to on-time delivery, quality and quantity.

In this respect, supplier on-time delivery performance was 79% in 2015 versus 80% in 2016, higher than the average standard of the local mining industry.

## Business by type of assignment 2012-2016

|                          |            | 2016                  |                              |        | 2015                  |                              |      | 2014                  |                              |      | 2013                  |                              |      | 2012                  |                              |      |
|--------------------------|------------|-----------------------|------------------------------|--------|-----------------------|------------------------------|------|-----------------------|------------------------------|------|-----------------------|------------------------------|------|-----------------------|------------------------------|------|
| Type of allocation       |            | Business<br>contracts | Amount<br>(US\$<br>thousand) | %      | Business<br>contracts | Amount<br>(US\$<br>thousand) | %    | Business<br>contracts | Amount<br>(US\$<br>thousand) | %    | Business<br>contracts | Amount<br>(US\$<br>thousand) | %    | Business<br>contracts | Amount<br>(US\$<br>thousand) | %    |
| Government tenders       | Investment | 57                    | 156,190                      | 2.8%   | 13                    | 6,901                        | 0%   | 21                    | 26,649                       | 1%   | 135                   | 136,122                      | 2%   | 393                   | 52,193                       | 1%   |
|                          | Operation  | 27,468                | 1,819,348                    | 32.2%  | 30,624                | 2,085,489                    | 30%  | 32,271                | 644,072                      | 14%  | 29,701                | 2,370,355                    | 33%  | 30,211                | 1,493,843                    | 19%  |
| Total government tenders |            | 27,525                | 1,975,538                    | 35.0%  | 30,637                | 2,092,390                    | 30%  | 32,292                | 670,721                      | 14%  | 29,836                | 2,506,477                    | 35%  | 30,604                | 1,546,036                    | 19%  |
| Private tenders          | Investment | 638                   | 2,380,429                    | 42.1%  | 704                   | 1,572,282                    | 23%  | 706                   | 1,249,180                    | 27%  | 967                   | 1,102,312                    | 15%  | 822                   | 2,503,210                    | 31%  |
|                          | Operation  | 2,966                 | 706,954                      | 12.5%  | 4,300                 | 2,343,385                    | 34%  | 3,904                 | 1,958,185                    | 42%  | 3,871                 | 2,351,411                    | 33%  | 3,957                 | 2,924,384                    | 37%  |
| Total private tenders    |            | 3,604                 | 3,087,383                    | 54.6%  | 5,004                 | 3,915,667                    | 56%  | 4,610                 | 3,207,364                    | 69%  | 4,838                 | 3,453,723                    | 48%  | 4,779                 | 5,427,594                    | 68%  |
| Total direct allocation  | Investment | 128                   | 68,102                       | 1.2%   | 231                   | 326,332                      | 5%   | 331                   | 229,037                      | 5%   | 512                   | 375,030                      | 5%   | 502                   | 256,016                      | 3%   |
|                          | Operation  | 456                   | 40,752                       | 0.7%   | 1,094                 | 104,434                      | 2%   | 1,369                 | 136,470                      | 3%   | 1,435                 | 298,395                      | 4%   | 1,628                 | 409,336                      | 5%   |
| Total allocation         |            | 584                   | 108,855                      | 1.9%   | 1,325                 | 430,766                      | 6%   | 1,700                 | 365,507                      | 8%   | 1,947                 | 673,425                      | 9%   | 2,130                 | 665,353                      | 8%   |
| Other allocations        | Investment | 62                    | 211,645                      | 3.7%   | 149                   | 47,296                       | 1%   | 129                   | 144,756                      | 3%   | 155                   | 97,266                       | 1%   | 115                   | 105,059                      | 1%   |
|                          | Operation  | 1,281                 | 267,474                      | 4.7%   | 1,361                 | 459,316                      | 7%   | 1,441                 | 278,744                      | 6%   | 2,183                 | 406,862                      | 6%   | 2,035                 | 261,893                      | 3%   |
| Total other allocations  |            | 1,343                 | 479,119                      | 8.5%   | 1,510                 | 506,613                      | 7%   | 1,570                 | 423,500                      | 9%   | 2,338                 | 504,128                      | 7%   | 2,150                 | 366,952                      | 5%   |
|                          | Investment | 885                   | 2,816,366                    | 49.8%  | 1,097                 | 1,952,810                    | 28%  | 1,187                 | 1,649,622                    | 35%  | 1,769                 | 1,710,730                    | 24%  | 1,832                 | 2,916,478                    | 36%  |
|                          | Operation  | 32,171                | 2,834,528                    | 50.2%  | 37,379                | 4,992,624                    | 72%  | 38,985                | 3,017,470                    | 65%  | 37,190                | 5,427,023                    | 76%  | 37,831                | 5,089,457                    | 64%  |
| Total                    |            | 33,056                | 5,650,894                    | 100.0% | 38,476                | 6,945,434                    | 100% | 40,172                | 4,667,092                    | 100% | 38,959                | 7,137,753                    | 100% | 39,663                | 8,005,935                    | 100% |